

# **COMPETITIVE BIDDING TENDER CBTD 09-25**

# INVITATION TO BID

# FOR THE PROVISION OF CLEANING AND LANDSCAPING SERVICES

Tender Closing Date: 24 February 2025

Time: 11.00am



Voice | Broadband | Satellite

Standard Bidding Document for the Procurement of: FOR THE PROVISION OF CLEANING AND LANDSCAPING SERVICES

Procurement Reference No: CBTD09-25

Procuring Entity: TelOne Zimbabwe

Date of Issue:

# **BIDDING DOCUMENT FOR THE PROVISION OF CLEANING AND LANDSCAPING** SERVICES **PROCUREMENT REFERENCE NO: CBTD09-25**

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PART 1 BIDDING PROCEDURES

#### PART 1: BIDDING PROCEDURES

#### Procurement Reference Number: CBTD09-25

#### Preparation of Bids

You are requested to bid for the Provision of Cleaning and Landscaping Requirements below, by completing and returning the following documentation:

- 1. Completed and signed Bid Submission Sheet in this Part;
- 2. the Statement of Requirements in Part 2;
- 3. Bid validity period of 60 days (bidders should state)
- 4. At least three written reference letters (in the form of official letters from client companies) for supply and delivery of related goods.
- 5. Completed and signed bid securing declaration in the format specified in Annex F
- 6. A copy of
  - i. Current Tax Clearance Certificate
  - ii. CR6 showing Company Directors
  - iii. Certificate of Incorporation or equivalent registration in the country of residence
- 7. The tender should have a table of contents with marked pages.

You are advised to carefully read the complete Bidding Document, before preparing your Bid.

The standard forms in this document may be retyped for completion but the Bidder is responsible for their accurate reproduction. All pages of the Bid must be clearly marked with the Procurement Reference Number above and the Bidder's name and any reference number.

#### Number of bids allowed

No Bidder may submit more than one bid, either individually or as a joint venture partner in another Bid, except as a subcontractor. Where the procurement is divided into lots and packages, only one Bid can be submitted. A conflict of interest will be deemed to arise if bids are received from more than one Bidder owned, directly or indirectly, by the same person.

#### Clarification

Clarification of the bidding document may be requested in writing by any Bidder before 14 February 2025 and should be sent to The Procurement Head, TelOne P O Box Y331Causeway, Harare Zimbabwe Fax: 263 – 242 – 2795499

Email- <u>selina.gatawa@telone.co.zw</u>; <u>desire.tavarwisa@telone.co.zw</u>: and <u>cladios.chenga@telone.co.zw</u>

#### Validity of Bids

The minimum period for which the Bidder's bid must remain valid is 60 days from the deadline for the submission of bids.

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#### PART 1 BIDDING PROCEDURES

#### Submission of Bids

- a) Bids must be submitted in writing in a sealed envelope to the address below, no later than the date and time of the deadline below. It is the Bidder's responsibility to ensure that they receive a receipt confirming submission of their bid that has correct details of the Bidder and the number of the Bid.
- b) The Bidder must mark the envelope with the Bidder's name and address and the Procurement Reference Number.
- c) The bidder must submit one (1) original and two (2) copies of the tender document clearly marked as "original" and "copy". In the event of any discrepancy between them, the original shall govern. The original and all copies of the tender shall be typed or written in indelible ink and shall be signed by the bidder or a person/persons duly authorized to bind the bidder to the contract.

Late bids will be rejected. The Procuring Entity reserves the right to extend the bid submission deadline but will notify all potential bidders who have collected the bidding documents of the amended bid submission deadline.

Date of deadline:	24 February 2025	Deadline Time:	11.00hrs
	The Procurement Head, Tel-One, 8th Floor, Runhare House, South Wir 107 Kwame Nkrumah Ave HARARE, ZIMBABWE	•	
	The tender shall be enc sealed and marked on t number, description, clos	he outside with the	advertised tender

#### Bid opening

Bidders and their representatives may witness the opening of bids, which will take place via Google meet on the date of submission. The link will be uploaded on the website or can be requested on the following email: procurement@telone.co.zw

delivered to the above stated address. Tender submission by Tele-

fax/email shall not be accepted save for issue of queries.

#### Withdrawal, amendment or modification of Bids

A Bidder may withdraw, substitute, or modify its Bid after it has been submitted by sending a written notice, duly signed by an authorized representative. However, no Bid may be withdrawn, substituted, or modified in the interval between the deadline for submission of Bids and the expiration of the period of Bid validity specified by the Bidder or any extension of that period.

#### Delivery Requirements

The delivery period required (from the date of contract signing) and the final destination for delivery are as indicated in the Delivery Schedule in Part 2.

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#### PART 1 BIDDING PROCEDURES

#### Bid Prices and Discounts

The prices and discounts quoted by the Bidder in the Bid Submission Form and in the Price Schedules must conform to the requirements specified below.

Prices must be quoted as specified in the Price Schedule included in Part 2 Statement of Requirements. In quoting prices, the Bidder is free to use transportation through carriers registered in any eligible country and similarly may obtain insurance services from any eligible country. Prices quoted must include the following costs and components:

- (a) For the service
  - (i) the price of the service and the cost of delivery to the final destination, including the relevant INCOTERM, as stated in the Delivery Schedule;
  - (ii) the custom duties to be paid on the goods on entry in Zimbabwe, if not already included;
  - (iii) Any other applicable import taxes;
  - (iv) any sales and other taxes due within Zimbabwe which will be payable on the service, if not already included;
  - (v) Any rebate or mark-up of the local agent or representative.
- (b) for Related service, (other than inland transportation and other services required to convey the Service to their final destination), whenever such Related service are specified in the Schedule of Requirements:

The price of each item comprising the Related service (inclusive of any applicable taxes).

#### Evaluation of Bids

Bids will be evaluated using the following methodology:

1. Preliminary evaluation the preliminary evaluation shall consider bidders' compliance with requirements by submitting the following mandatory requirements

Preliminary Tender Requirements	Bidder Compliance C – Compliant NC – Non-Compliant
Completed and signed Bid Submission Sheet Annexure A in this Part;	
Bid validity period of 60 days (bidders should state)	
Trade reference letters from at least 3 traceable companies from which:	
1. Similar services have been offered. The references should demonstrate areas of high traffic movement of high frequented public areas.	
2. At least a minimum of 5 years' experience in cleaning and landscaping.	
3. Equipment and tools inventory which include hoovers, racks, wheelbarrow, mops, scrubbings machine. Due diligence exercise be conducted to verify authenticity of the same.	
4. Proof at least 30 staff training certificates (for both landscaping and cleaning)	
5. Physical address of the bidders offices	
Completed and signed bid securing declaration in the format specified in Annex F	

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A copy of Current Tax Clearance Certificate	
A copy of CR6 showing Company Directors	
A copy of Certificate of Incorporation or equivalent registration in the country of residence	
Copy of current PRAZ registration	

Bidders with outstanding deliveries for similar requirements may not be considered for this tender. FAILURE TO COMPLY WITH ANY OF THE ABOVE REQUIREMENTS WILL LEAD TO AUTOMATIC DISQUALIFICATION

#### 2. Technical evaluation

The Technical Specifications Sheet details the minimum specification of the Service required. The service offered must meet this specification, but no credit will be given for exceeding the specification. The technical evaluation shall consider bidder's compliance with the technical specifications of the tender given below. The technical specifications of the project are broken down into technical components ALL of which must be complied with.

The delivery period required is measured from the date of the signing of the Contract between the Procuring Entity and the Bidder.

3. Financial evaluation and comparison to determine the evaluated price of bids and to determine the lowest evaluated bid.

#### Bids failing any stage will be eliminated and not considered in subsequent stages.

#### Evaluation criteria

The Procuring Entity's evaluation of a Bid will take into account, in addition to the Bid Price, the following criteria and methodologies.

- (a) **Delivery schedule**: The specified Service are required to be delivered by the date indicated in the Delivery Schedule in Part 2. If the delivery period offered differs from the requirements in the schedule, bidder must state in their bid.
- (b) **Deviation in payment schedule**: The payment schedule is stated in the contract. A Bidder may propose a deviation from the schedule and if the deviation is considered acceptable to the Procuring Entity, the Bid will be evaluated by calculating interest earned for any earlier payments involved in the terms outlined in the Bid as compared with those stipulated in the SCC, at the rate of interest indicated by the Reserve Bank of Zimbabwe on the closing date for submission of bids.
- (c) Cost of major replacement components, mandatory spare parts, and service: Bidders must state the unit prices for these items. The total cost of these items and quantities will be added to the Bid price, for evaluation purposes only.
- (d) Life Cycle Costs: An adjustment to take into account the additional life cycle costs for the period specified below, such as the operating and maintenance costs of the Service, including the cost to the Procuring Entity of establishing the minimum service facilities and parts inventories if not available in Zimbabwe, will be added to the Bid price for evaluation

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#### PART 1 BIDDING PROCEDURES

purposes only. The adjustment will be evaluated in accordance with the methodology specified below and the following information:

(e) **Provision of Cleaning and Landscaping Service:** Bidders must have traceable proof of experience in a similar project

#### Eligibility and Qualification Criteria

Bidder is required to meet these criteria to be eligible to participate in public procurement and to be qualified for the proposed contract. They must therefore provide any available documentation and certify their eligibility in the Bid Submission Sheet. To be eligible, Bidder must

- 1. have the legal capacity to enter into a contract;
- 2. not be insolvent, in receivership, bankrupt or being wound up, not have had business activities suspended and not be the subject of legal proceedings for any of these circumstances;
- 3. have fulfilled their obligations to pay taxes and social security contributions in Zimbabwe;
- 4. not have a conflict of interest in relation to this procurement requirement, and
- 5. not be debarred from participation in public procurement;

#### Origin of Service

All Service and related services must have as their country of origin an eligible country, as specified in the Contract.

#### Technical Criteria

The Technical Specifications Sheet details the minimum specification of the service required. The service offered must meet this specification, but no credit will be given for exceeding the specification. Marking criteria: Bids MUST be fully compliant with each item specification.

#### Currency

Bidders should quote in US\$ payable in local currency at prevailing rate.

#### Award of Contract

The lowest evaluated bid to specification after application of any additional evaluation criteria, including any margin of preference, which is substantially responsive to the requirements of this bidding document will be recommended for award of contract. The proposed award of contract will be by issue of a Notification of Contract Award which will be effective until signature of the contract documents. Unsuccessful Bidders will receive the Notification of Contract Award.

#### **Right to Reject**

The Procuring Entity reserves the right to accept or reject any Bids or to cancel the procurement process and reject all Bids at any time prior to contract award.

#### **Corrupt Practices**

The Government of Zimbabwe requires that Procuring Entities, as well as Bidders and Contractors, observe the highest standard of ethics during the procurement and execution of contracts. In pursuit of this policy:

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1. the Procuring Entity will reject a recommendation for award if it determines that the Bidder recommended for award has, directly or through an agent, engaged in corrupt, fraudulent, collusive or coercive practices in competing for the Contract or been declared ineligible to be awarded a procurement contract; **any conflict of interest on the part of the Bidder must be declared**.

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#### PART 1 BIDDING PROCEDURES

### Annex A

#### **Bid Submission Sheet**

{Note to Bidders: Complete this form with all the requested details and submit it as the first page of your Bid. Attach the completed Statement of Requirements and any other documents requested in Part 1. Ensure that your Bid is authorised in the signature block below. A signature and authorisation on this form will confirm that the terms and conditions of this Bid prevail over any attachments. If your Bid is not authorised, it may be rejected. If the Bidder is a Joint Venture (JV), the Bid must be signed by an authorized representative of the JV on behalf of the JV, and so as to be legally binding on all the members as evidenced by a power of attorney signed by their legally authorized representatives.

Bidders must mark as "CONFIDENTIAL" information in their Bids which is confidential to their business. This may include proprietary information, trade secrets or commercial or financially sensitive information}.

Procurement Reference Number:	CBTD09-25
Subject of Procurement:	
Name of Bidder:	
Bidder's Reference Number:	
Date of Bid:	

We offer to supply the items listed in the attached Statement of Requirements, at the prices indicated on the attached Price Schedule and in accordance with the terms and conditions stated in your Bidding Document referenced above.

We confirm that we meet the eligibility criteria specified in Part 1: Procedures of Bidding.

We declare that we are not debarred from bidding and that the documents we submit are true and correct.

The validity period of our bid is: ........ {Days} from the date of submission.

We confirm that the prices quoted in the attached Price Schedule are fixed and firm for the duration of the validity period and will not be subject to revision, variation or adjustment.

#### Bid Authorised by:

Signature		Name:	
Position:		Date:	(DD/MM/YY)
Authorised fo	r and on behalf of:		
Company			
Address:			

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#### ANNEX B

# PART 2: STATEMENT OF REQUIREMENTS

Name of Bidder:

Bidder's Reference Number:

#### List of Items and Price Schedule

CURRENCY OF BID: US\$

DESCRIPTION	Qty
Provision of cleaning and landscaping services	
1. Runhare House	Lot
2. Msasa Factory	Lot
3. Centre for Learning	Lot
4. Lady Stanley	Lot
5. Harare Main Post Office Customer Services, Day Office and CMOC	Lot
6. Harare Main Exchange	Lot
7 Epton Yard	Lot
8. Westgate	Lot

# TELONE RESERVES THE RIGHT TO INCREASE AND DECREASE QUANTITY EACH BIDDDER MUST SHOW PRICING OF EACH INDIVIDUAL LOT

PLEASE NOTE THIS IS FOR ONE YEAR CONTRACT

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#### Annex C

#### **Delivery Schedule**

Name of Bidder:

Bidder's Reference Number: CBTD09-25

{Note to Bidders: If the delivery period offered, or any other details, differ from the requirements below, this should be stated in your tender}.

		Delivery period required by Procuring entity	Delivery period
Item No Description of goods	[to be provided by the Bidder]		
1.	For the Provision of Cleaning and Landscaping services		

#### NB: TelOne reserves the right to alter quantities

# 1. PLEASE STATE IF THE PRICE INCLUDES OR EXCLUDES VAT. UNLESS OTHERWISE STATED PRICES WILL BE TAKEN TO INCLUDE VAT

2. BIDDERS SHOULD STATE PAYMENT TERMS

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#### Annex D

#### **Technical Specification and Compliance Sheet**

# LOT 1. RUNHARE HOUSE CLEANING SERVICES

- 1. Daily cleaning of ground floor to 12th floor including selected offices in 3rd floor, 4th floor.
- 2. Daily cleaning of canteens, common, areas, toilets, lifts, landings, staircases foyer, parking bays, pavements, generator room, water pump room, ZESA room, PABX room, Guardroom and toilet, emergency exit stairs and refuse bin areas.
- 3. Cleaning of pump room, reservoir tank room, PABX room, Generator room
- 4. Daily cleaning of car park
- 5. Collection and disposal of refuse to the refuse cage
- 6. Monthly cleaning of windows.
- 7. Disposal of office, kitchens, toilets and common areas sanitary bins.
- 8. Daily dump dusting, cleaning of desks, computers, cabinets, shelves and telephone handsets.
- 9. Daily vacuum cleaning of carpets.
- 10. Monthly deep cleaning

Item description	Minimum quantity per month
Floor cleaner	20 litres
Toilet cleaner	20 litres
Bleach	20 litres
Window cleaner	16 x 750mls
Tile/Granite stone cleaner	10litres
Stripper and seal	10 litres
Furniture polish	16 x 750mls
Air fresher for offices, Boardrooms,	30 x 750mls
Conference rooms, passages and	
restrooms	
Hand washing liquid/germicidal	40litres
soap	
Bin liners	200 bags

**Manpower**: Twelve people full time Monday to Saturday Working hours: Monday-Friday 0630am to 1630hrs Saturday: 0630hrs -1200hrs

Permanent equipment on site: 4 x hoovers and 2 x scrubbing machines

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# LOT 2. MSASA FACTORY

- 1. Daily cleaning of offices, toilets, common areas, workshops, canteen and stores, car park, roads
- 2. Disposal of office, toilets, common areas, workshops sanitary bins.
- 3. Collection disposal of refuse to the refuse cage
- 4. Daily vacuum cleaning of carpet and dump dusting
- 5. Daily dump dusting cleaning of desks, computers, cabinets, shelves, handsets.
- 6. Fortnightly cleaning of windows.

Item description	Minimum quantity per month
Floor cleaner	20 litres
Toilet cleaner	20 litres
Bleach	20 litres
Window cleaner	16 x 750mls
Tile/Granite stone cleaner	10litres
Stripper and seal	10 litres
Furniture polish	16 x 750mls
Air fresher for offices, Boardrooms,	30 x 750mls
Conference rooms, passages and	
restrooms	
Hand washing liquid/germicidal	40litres
soap	
Bin liners	200 bags

Manpower: Six people full time Monday to Saturday Working hours Monday-Friday 0630am to 1630hrs Saturday: 0630hrs -1200hrs Permanent equipment on site: 2 x hoover and 2 x scrubbing machine

- LOT 3. CENTRE FOR LEARNING CLEANING
  1. Daily cleaning of offices, vacuum cleaning of carpets, administration blocks, lecture rooms, toilets, canteens, clinic, conference rooms and cleaning of publics areas, car parks, roads
  - 2. Daily cleaning of desks, computers, cabinets shelves and handsets
  - 3. Fortnightly cleaning of windows.
  - 4. Provision and disposal of 21 sanitary bins.
  - 5. Collection and disposal of refuse to the refuse cage
  - 6. Monthly deep cleaning to conference rooms, administration bock

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Item description	Minimum quantity per month
Floor cleaner	20 litres
Toilet cleaner	20 litres
Bleach	20 litres
Window cleaner	16 x 750mls
Tile/Granite stone cleaner	10litres
Stripper and seal	10 litres
Furniture polish	16 x 750mls
Air fresher for offices, Boardrooms,	30 x 750mls
Conference rooms, passages and	
restrooms	
Hand washing liquid/germicidal	40litres
soap	
Bin liners	200 bags

Manpower: 11 people full time

Working hours: Monday-Friday 0630am to 1630 Saturday: 0630hrs - 1200hrs Permanent equipment on site: 2 x Hoovers, 4 x scrubbing machine

# LOT 4. LADY STANLEY HOSTEL

- 1. Daily cleaning of offices, hostels, canteens, toilets, restrooms and vacuum cleaning of carpets.
- 2. Disposal of sanitary bins.
- 3. Collection and disposal of refuse to the refuse cage
- 4. Daily dump dusting of desks, cabinets, shelves and fortnightly cleaning of windows.
  - Lady Stanley Hostel Landscaping
- 5. Supply of topsoil, additional flowers, fertilisers and manure to be included in the quotation.
- 6. Daily duties include pruning of shrubs, grass cutting, sweeping and watering the garden
- Daily cleaning of grounds, car parks, roads Manpower: Two people full time Working hours: Monday-Friday 0630am to 1630hrs, Saturday: 0630hrs - 1200hrs

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Item description	Minimum quantity per month
Floor cleaner	20 litres
Toilet cleaner	20 litres
Bleach	20 litres
Window cleaner	16 x 750mls
Tile/Granite stone cleaner	10litres
Stripper and seal	10 litres
Furniture polish	16 x 750mls
Air fresher for common areas,	15 x 750mls
passages and restrooms	
Hand washing liquid/germicidal	40litres
soap	
Bin liners	200 bags

Manpower: Three people full time Working hours: Monday-Friday 0630am to 1630 Saturday: 0630hrs -1200hrs Permanent equipment on site: 1 x scrubbing machine

# LOT 5. HARARE MAIN POST CUSTOMER SERVICES, DAY OFFICE AND CMOC (Julius Nyerere Exchange)

- 1. Daily cleaning of Banking hall, offices 2nd Day offices, toilets, kitchen, stairs cases, common areas, reception
- 2. Daily cleaning of CMOC Offices, toilets, equipment room, battery room, vault and locker rooms
- 3. Provision and disposal of sanitary bins.
- 4. Collection and disposal of refuse to the refuse cage
- 5. Daily dump dusting, cleaning of desks, computers, desks, cabinets, shelves and handsets.
- 6. Monthly cleaning of windows.
- 7. Daily vacuum cleaning of carpets.

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Item description	Minimum quantity per month
Floor cleaner	10 litres
Toilet cleaner	10 litres
Bleach	10 litres
Window cleaner	5 x 750mls
Tile/Granite stone cleaner	10 litres
Stripper and seal	5 litres
Furniture polish	8 x 750mls
Air fresher for offices, Boardrooms,	20 x 750mls
Conference rooms, passages and	
restrooms	
Hand washing liquid/germicidal	20 litres
soap	
Bin liners	100 bags

Manpower: 4 people full time (Cleaners only) Working hours: Monday- Friday 0630am to 1630 Saturday: 0630hrs -1230hrs Permanent equipment on site: 2 x scrubbing machine

# LOT 6. HARARE MAIN EXCHANGE

- 1. Daily cleaning of offices, canteens, common areas, toilets, lifts and lifts landings, staircases, foyer parking, pavements, genset room, power room, water pump room, ZESA room, PABX room, guardroom, emergency exit stairs and refuse bin areas, exchange rooms, car park
- 2. Collection and disposal of refuse.
- 3. Fortnightly cleaning of windows.
- 4. Daily dump dusting of office furniture i.e. cleaning of desks, computers, cabinets, shelves and telephone handsets.
- 5. Daily vacuum cleaning of all carpeted areas.
- 6. Provision of sanitary bins
- 7. Collection and disposal of refuse to the refuse cage

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PART 3	CONTRACT
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Item description	Minimum quantity per month
Floor cleaner	20 litres
Toilet cleaner	20 litres
Bleach	20 litres
Window cleaner	16 x 750mls
Tile/Granite stone cleaner	10litres
Stripper and seal	10 litres
Furniture polish	16 x 750mls
Air fresher for offices, Boardrooms,	30 x 750mls
Conference rooms, passages and	
restrooms	
Hand washing liquid/germicidal	40litres
soap	
Bin liners	200 bags

Manpower- 9 people full time Working hours: Monday-Friday 0630am to 1630 Saturday: 0630hrs -1230hrs Permanent equipment on site: 3 x scrubbing machine, 2 x hoovers

# LOT 7. EPTON STREET DEPOT

- 1. Daily cleaning of all common area i.e. toilets, reception area, car park, roads, petrol pump washing bays, locker rooms etc.
- 2. Daily cleaning of all offices, vacuum cleaning of carpets, classrooms, equipment rooms etc.
- 3. Daily dump dusting of desks computers, cabinets, shelves, telephone handsets etc.
- 4. Collection and disposal of refuse to the refuse cage
- 5. Monthly cleaning of windows.
- 6. Disposal of sanitary bins.
- 7. Daily cleaning of canteen

Item description	Minimum quantity per month
Floor cleaner	20 litres
Toilet cleaner	20 litres
Bleach	20 litres
Window cleaner	16 x 750mls
Tile/Granite stone cleaner	10litres
Stripper and seal	10 litres
Furniture polish	16 x 750mls
Air fresher for offices, Boardrooms,	30 x 750mls
Conference rooms, passages and	
restrooms	
Hand washing liquid/germicidal	40litres
soap	
Bin liners	200 bags

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Manpower- 6 people full time Working hours: Monday-Friday 0630am to 1630 Saturday: 0630hrs -1230hrs Permanent equipment on site: 2 x scrubbing machine, 1 x hoovers

# LOT 8. WESTGATE SMALL SHOP

- 1. Daily cleaning of shop
- 2. Daily dump dusting of desks computers, cabinets, shelves, telephone handsets etc.
- 3. Collection and disposal of refuse to the refuse cage
- 4. Cleaning of windows.

Item description	Minimum quantity per month
Floor cleaner	10 litres
Toilet cleaner	10 litres
Bleach	10 litres
Window cleaner	5 x 750mls
Tile/Granite stone cleaner	5 litres
Furniture polish	5 x 750mls
Air fresher for offices,	5 x 750mls
Hand washing liquid/germicidal	10 litres
soap	
Bin liners	10 bags

Manpower- 1-person full time Working hours: Monday-Friday 0630am to 1630 Saturday: 0700hrs -1300hrs Permanent equipment on site: 1 x scrubbing machine

- Stated equipment and tools inventory per site shall be physically inspected at all sites during evaluation period and before, failure to comply shall mean cancelation.
- Bidders must comply with ALL the Technical requirements of Tender. Noncompliance with any of the above tender requirements will lead to disqualification.

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#### **Declaration by the Accounting Officer**

I declare that the procurement is based on neutral and fair technical requirements and bidder qualifications.

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#### Annex E

# General Conditions of Contract

Any resulting contract is subject to the Zimbabwe General Conditions of Contract (GCC) for the Procurement of Service except where modified by the Special Conditions below.

# Special Conditions of Contract

Procurement Reference Number: CBTD09-25

Reference	Special Conditions		
1.	Eligible Countries: Service from all countries are eligible.		
2	Notices: Any notice shall be sent to the following addresses:		
	For the Procuring Entity, the address shall be as given in the Contract document and the contact shall be at TelOne Runhare House, 107 Kwame Nkrumah Harare, 8 <sup>th</sup> Floor.		
	For the Contractor, the address shall be as given in the Bid and the contact shall be		
	{state name of contact}		
3	<b>Liquidated Damages:</b> Liquidated Damages shall apply. In the case of delays in the delivery of Service, the Contractor will be liable to pay damages of 0.5% of contract price per week of delay up to a maximum of 10% of contract value. If 10% is exceeded, the contract may be cancelled		
	NB. The contractor will not be charged liquidated damages when the delay in delivery or performance is beyond the contractor's control and is not caused by fault or negligence on the part of the contractor.		
4	<b>Packing, Marking and Documentation:</b> The service shall meet the following special packing requirements: Items should be wrapped to secure against damages either in cardboard boxes or any reasonable package		
5	<b>Insurance:</b> The Service shall be fully insured until full delivery is accepted.		
6	<b>Inspections and tests:</b> The Purchaser shall have the right at any time to inspect work being undertaken in terms of this contract and to reject such work if it is found to be defective or inferior in quality or in non-compliance to the specifications of the Contract. Should any work be so rejected, then the contractor, shall replace or make goods to the satisfaction of the Purchaser, at his own expense, without alteration to any of the Contractor's liabilities and obligations under the contract.		

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Reference	Special Conditions		
	Before proceeding to execute any work, the contractor shall, if so requested, obtain the Purchaser's approval of the manner in which the Contractor proposes to carry out any part of the work and shall furnish any drawing or information the purchaser shall require.		
	The Contractor shall afford the Purchaser all reasonable facilities as may be required to carry out inspections. Any work rejected by the Purchaser shall be marked or segregated in a manner satisfactory to the Purchaser to ensure its identification as rejected work.		
7.0	<b>Performance security:</b> The Contractor shall provide a performance security of <b>10%</b> of the Contract Price. The performance security shall be denominated in the currency of the Contract and issued by a Bank located in Zimbabwe or a foreign Bank through correspondence with a Bank located in Zimbabwe or from another financial institution acceptable to the Procuring Entity.		
7.1	<b>Reduction of performance security:</b> Performance security will not be deducted until full delivery.		
8.	Warranty: The period of the warranty shall be 12 months.		
9.	Failure to remedy a defect: The period allowed to the Contractor to remedy a defect during the period of the Warranty shall be 1 month		
10.	<b>Price adjustments:</b> Any price adjustments will be upon agreement by both parties.		
11.	Terms of Payment: The structure of payments shall be: 30days		

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PART 3 CONTRACT

# Annex F

#### **Bid securing declaration**

*{The Bidder must fill in this Form in accordance with the instructions indicated, where it has been stated in the Bidding Procedures that a Bid-Securing Declaration is a requirement of bidding}.* 

Procurement Reference number: CBTD09-25

Date:

.....[date (in day, month and year format)]

Bidder's Reference Number:

To: *{full name of Procuring Entity}* 

We, the undersigned, declare that:

We understand that, according to the terms and conditions of your bidding documents, bids must be supported by a Bid-Securing Declaration.

We accept that we may be debarred from bidding for any framework agreement with a Procuring Entity in Zimbabwe for a period of time, if we are in breach of our obligation(s) under the bidding conditions, because:

- (a) we have withdrawn our Bid during the period of Bid validity; or
- (b) having been notified of the acceptance of our Bid by the Procuring Entity during the period of bid validity, we fail or refuse to execute the framework agreement.

We understand this Bid Securing Declaration will expire if we are not the successful Bidder, either when we receive your notification to us of the name of the successful Bidder, or twenty-eight days after the expiration of our Bid, whichever is the earlier.

Signed		Name:	
In capacity of:		Date:	(DD/MM/Y Y)
Duly authorise	d for and on behalf of:		
Company		•••••	
Address:			
Corporate Seal (where appropriate)			

*{Note: In case of a Joint Venture, the Bid Securing Declaration must be in the name of all the partners to the Joint Venture that submits the Bid.*