

**BIDDING DOCUMENT FOR THE PROVISION OF STAND DESIGN AND CONSTRUCTION
FOR ZITF EXHIBITION**

PROCUREMENT REFERENCE NO: CBTD 36-25



COMPETITIVE BIDDING TENDER CBTD 36-25

INVITATION TO BID

**FOR THE PROVISION OF STAND DESIGN AND CONSTRUCTION FOR ZITF
EXHIBITION**

Tender Closing Date: 01 April 2025

Time: 11.00am



**BIDDING DOCUMENT FOR THE PROVISION OF STAND DESIGN AND CONSTRUCTION
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Standard Bidding Document for the

**Procurement of: FOR THE PROVISION OF STAND DESIGN AND
CONSTRUCTION FOR ZITF EXHIBITION**

Procurement Reference No: CBTD 36-25

Procuring Entity: TelOne Zimbabwe

Date of Issue:

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PART 1 BIDDING PROCEDURES

PART 1: BIDDING PROCEDURES

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Preparation of Bids

You are requested to bid for the PROVISION OF DESIGN AND CONSTRUCTION FOR ZITF EXHIBITION.

Requirements below, by completing and returning the following documentation:

1. Completed and signed Bid Submission Sheet in this Part;
2. the Statement of Requirements in Part 2;
3. Bid validity period of 60 days (bidders should state)
4. At least three written reference letters (in the form of official letters from client companies) for supply and delivery of related goods.
5. Completed and signed bid securing declaration in the format specified in Annex F
6. *Bidders should provide sample along with the bid.*
7. A copy of
 - i. *Current Tax Clearance Certificate*
 - ii. *CR6 showing Company Directors*
 - iii. *Certificate of Incorporation or equivalent registration in the country of residence*
 - iv. *Comprehensive company profile*
8. *The tender should have a table of contents with marked pages.*

You are advised to carefully read the complete Bidding Document, before preparing your Bid.

The standard forms in this document may be retyped for completion but the Bidder is responsible for their accurate reproduction. All pages of the Bid must be clearly marked with the Procurement Reference Number above and the Bidder's name and any reference number.

Number of bids allowed

No Bidder may submit more than one bid, either individually or as a joint venture partner in another Bid, except as a subcontractor. Where the procurement is divided into lots and packages, only one Bid can be submitted. A conflict of interest will be deemed to arise if bids are received from more than one Bidder owned, directly or indirectly, by the same person.

Clarification

Clarification of the bidding document may be requested in writing by any Bidder before Thursday 27 March 2025 and should be sent to:

The Procurement Management Unit Executive

TelOne

P O Box CY361, Causeway, Harare, Zimbabwe

Fax: 263 25 2795499

Email; Judith.meki@telone.co.zw; cludios.chenga@telone.co.zw
desire.tavarwisa@telone.co.zw and procurement@telone.co.zw

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Validity of Bids

The minimum period for which the Bidder's bid must remain valid is 60 days from the deadline for the submission of bids.

Submission of Bids

- a) Bids must be submitted in writing in a sealed envelope to the address below, no later than the date and time of the deadline below. It is the Bidder's responsibility to ensure that they receive a receipt confirming submission of their bid that has correct details of the Bidder and the number of the Bid.
- b) The Bidder must mark the envelope with the Bidder's name and address and the Procurement Reference Number.
- c) The bidder must submit one (1) original and two (2) copies of the tender document clearly marked as "original" and "copy". In the event of any discrepancy between them, the original shall govern. The original and all copies of the tender shall be typed or written in indelible ink and shall be signed by the bidder or a person/persons duly authorized to bind the bidder to the contract.

Late bids will be rejected. The Procuring Entity reserves the right to extend the bid submission deadline but will notify all potential bidders who have collected the bidding documents of the amended bid submission deadline.

Date of deadline: 01 April 2025 **Deadline Time:** 11.00hrs (Zim Time)

Submission address: The Procurement Head, Tel-One (Pvt) Ltd, 8th Floor, Runhare House, South Wing, 107 Kwame Nkrumah Ave, HARARE, ZIMBABWE

Means of acceptance: The tender shall be enclosed in an envelope which shall be sealed and marked on the outside with the advertised tender number, description, closing date and time and must be hand delivered to the above stated address. Tender submission by Tele-fax/email shall not be accepted save for issue of queries.

Bid opening

Bidders and their representatives may witness the opening of bids online, which will take place through ZOOM on Thursday 01 April 2025 at 1100hrs (Zim time).

Withdrawal, amendment or modification of Bids

A Bidder may withdraw, substitute, or modify its Bid after it has been submitted by sending a written notice, duly signed by an authorized representative. However, no Bid may be withdrawn, substituted, or modified in the interval between the deadline for submission of Bids and the expiration of the period of Bid validity specified by the Bidder or any extension of that period.

Delivery Requirements

The delivery period required (from the date of contract signing) and the final destination for delivery are as indicated in the Delivery Schedule in Part 2.

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Bid Prices and Discounts

The prices and discounts quoted by the Bidder in the Bid Submission Form and in the Price Schedules must conform to the requirements specified below.

Prices must be quoted as specified in the Price Schedule included in Part 2 Statement of Requirements. In quoting prices, the Bidder is free to use transportation through carriers registered in any eligible country and similarly may obtain insurance services from any eligible country. Prices quoted must include the following costs and components:

- (a) For the goods
 - (i) the price of the goods and the cost of delivery to the final destination, including the relevant INCOTERM, as stated in the Delivery Schedule;
 - (ii) the custom duties to be paid on the goods on entry in Zimbabwe, if not already included;
 - (iii) Any other applicable import taxes;
 - (iv) any sales and other taxes due within Zimbabwe which will be payable on the goods, if not already included;
 - (v) Any rebate or mark-up of the local agent or representative.
- (b) for Related goods, (other than inland transportation and other services required to convey the Goods to their final destination), whenever such Related goods are specified in the Schedule of Requirements:

The price of each item comprising the related goods (inclusive of any applicable taxes).

Evaluation of Bids

Bids will be evaluated using the following methodology:

1. Preliminary evaluation the preliminary evaluation shall consider bidders' compliance with requirements by submitting the following mandatory requirements

You are advised to carefully read the complete Bidding Document

Preliminary Tender Requirements	Bidder Compliance C – Compliant NC – Non-Compliant
Completed and signed Bid Submission Sheet in this Part; (Annex A)	
Completed Statement of Requirements in Part 2;	
Bid validity period of 60 days (bidders should state)	
At least three written reference letters (in the form of official letters from client companies) for supply and delivery of related goods.	
Completed and signed bid securing declaration in the format specified in Annex F	
A copy of Current Tax Clearance Certificate	
A copy of CR6 showing Company Directors	
Comprehensive company profile	
A copy of Certificate of Incorporation or equivalent registration in the country of residence	

Bidders with outstanding deliveries for similar requirements will not be considered for this tender.

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FAILURE TO COMPLY WITH ANY OF THE ABOVE REQUIREMENTS WILL LEAD TO AUTOMATIC DISQUALIFICATION

2. Technical evaluation

The Technical Specifications Sheet details the minimum specification of the Goods required. The goods offered must meet this specification, but no credit will be given for exceeding the specification. The technical evaluation shall consider bidder's compliance with the technical specifications of the tender given below. The technical specifications of the project are broken down into technical components ALL of which must be complied with.

3. Financial evaluation and comparison to determine the evaluated price of bids and to determine the lowest evaluated bid.

Bids failing any stage will be eliminated and not considered in subsequent stages.

Evaluation criteria

The Procuring Entity's evaluation of a Bid will take into account, in addition to the Bid Price, the following criteria and methodologies.

- (a) **Delivery schedule:** The specified Goods are required to be delivered by the date indicated in the Delivery Schedule in Part 2. If the delivery period offered differs from the requirements in the schedule, bidder must state in their bid.
- (b) **Deviation in payment schedule:** The payment schedule is stated in the contract. A Bidder may propose a deviation from the schedule and if the deviation is considered acceptable to the Procuring Entity, the Bid will be evaluated by calculating interest earned for any earlier payments involved in the terms outlined in the Bid as compared with those stipulated in the SCC, at the rate of interest indicated by the Reserve Bank of Zimbabwe on the closing date for submission of bids.
- (c) **Cost of major replacement components, mandatory spare parts, and service:**
Bidders must state the unit prices for these items. The total cost of these items and quantities will be added to the Bid price, for evaluation purposes only.
- (d) **Life Cycle Costs:** An adjustment to take into account the additional life cycle costs for the period specified below, such as the operating and maintenance costs of the Goods, including the cost to the Procuring Entity of establishing the minimum service facilities and parts inventories if not available in Zimbabwe, will be added to the Bid price for evaluation purposes only. The adjustment will be evaluated in accordance with the methodology specified below and the following information:

Eligibility and Qualification Criteria

Bidder is required to meet these criteria to be eligible to participate in public procurement and to be qualified for the proposed contract. They must therefore provide any available documentation and certify their eligibility in the Bid Submission Sheet. To be eligible, Bidder must

1. have the legal capacity to enter into a contract;
2. not be insolvent, in receivership, bankrupt or being wound up, not have had business activities suspended and not be the subject of legal proceedings for any of these circumstances;

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3. have fulfilled their obligations to pay taxes and social security contributions in Zimbabwe;
4. not have a conflict of interest in relation to this procurement requirement, and
5. not be debarred from participation in public procurement;

Origin of Goods

All Goods and related services must have as their country of origin an eligible country, as specified in the Contract.

Technical specification

The Technical Specifications Sheet details the minimum specification of the goods required. The goods offered must meet this specification, but no credit will be given for exceeding the specification. The technical evaluation shall consider bidder's compliance with the technical specifications of the tender in annexure D. The technical specifications of the project are broken down into technical components ALL of which must be complied with.

Currency

Bids should be priced in USD payable in local currency

Award of Contract

The lowest evaluated bid to specification, after application of any additional evaluation criteria, including any margin of preference, which is substantially responsive to the requirements of this bidding document will be recommended for award of contract.

Right to Reject

The Procuring Entity reserves the right to accept or reject any Bids or to cancel the procurement process and reject all Bids at any time prior to contract award.

Corrupt Practices

The Government of Zimbabwe requires that Procuring Entities, as well as Bidders and Contractors, observe the highest standard of ethics during the procurement and execution of contracts. In pursuit of this policy:

1. the Procuring Entity will reject a recommendation for award if it determines that the Bidder recommended for award has, directly or through an agent, engaged in corrupt, fraudulent, collusive or coercive practices in competing for the Contract or been declared ineligible to be awarded a procurement contract;
2. any conflict of interest on the part of the Bidder must be declared.

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Annex A Bid Submission Sheet

{Note to Bidders: Complete this form with all the requested details and submit it as the first page of your Bid. Attach the completed Statement of Requirements and any other documents requested in Part 1. Ensure that your Bid is authorised in the signature block below. A signature and authorisation on this form will confirm that the terms and conditions of this Bid prevail over any attachments. If your Bid is not authorised, it may be rejected. If the Bidder is a Joint Venture (JV), the Bid must be signed by an authorized representative of the JV on behalf of the JV, and so as to be legally binding on all the members as evidenced by a power of attorney signed by their legally authorized representatives.}

Bidders must mark as "CONFIDENTIAL" information in their Bids which is confidential to their business. This may include proprietary information, trade secrets or commercial or financially sensitive information}.

Procurement Reference Number:	CBTD 36-25
Subject of Procurement:	
Name of Bidder:	
Bidder's Reference Number:	
Date of Bid:	

We offer to supply the items listed in the attached Statement of Requirements, at the prices indicated on the attached Price Schedule and in accordance with the terms and conditions stated in your Bidding Document referenced above.

We confirm that we meet the eligibility criteria specified in Part 1: Procedures of Bidding.

We declare that we are not debarred from bidding and that the documents we submit are true and correct.

The validity period of our bid is: {Days} from the date of submission.

We confirm that the prices quoted in the attached Price Schedule are fixed and firm for the duration of the validity period and will not be subject to revision, variation or adjustment.

Bid Authorised by:

Signature	Name:
Position:	Date:(DD/MM/YY)
Authorised for and on behalf of:	
Company	
Address:	
.....	

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PART 3 CONTRACT

ANNEX B

PART 2: STATEMENT OF REQUIREMENTS

Name of Bidder:

Bidder's Reference Number:

List of Items and Price Schedule

CURRENCY OF BID: US\$

Item No¹	Description of goods	Quantity²	Unit Price³	Total Price⁴
	For the supply and delivery of:		<i>[to be provided by the Bidder]</i>	<i>[to be provided by the Bidder]</i>
1	ZITF Grounds Bulawayo	1		

NB: TelOne reserves the right to alter quantities

- 1. PLEASE STATE IF THE PRICE INCLUDES OR EXCLUDES VAT.
UNLESS OTHERWISE STATED PRICES WILL BE TAKEN TO INCLUDE VAT**
- 2. BIDDERS SHOULD STATE PAYMENT TERMS**

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Annex C

Delivery Schedule

Name of Bidder:

Bidder's Reference Number: CBTD 36-25

{Note to Bidders: If the delivery period offered, or any other details, differ from the requirements below, this should be stated in your tender}.

Item No	Description of goods	Delivery period required by Procuring entity	Delivery period
			<i>[to be provided by the Bidder]</i>
1.	ZITF Grounds Bulawayo	14 days	

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Annex D

Technical Specification and Compliance Sheet

The bidder must comply with following Technical Specifications and Standards:

ATTRIBUTE	MINIMUM REQUIREMENTS	Possible Score	Actual Weighted Score
1. Team Leader 1.1 Team Leader Educational Qualifications 1.2 Team Leader Assignment related Experience 1.3 Team leader work environment and Experience	A relevant technical qualification such as Engineering, Carpentry or Graphic Designing Masters	3	
	Degree	2	
	Diploma	1	
	At least 3 years' experience in exhibition stands designing and construction	5	
	Specify work done for at least 3 clients and the scope of works done for each client	5	
	Total for section 1	16	
2.0 Other Team Members 2.1 Other Team Members Assignment related experience	A relevant commercial qualification such as Marketing or Business Studies Masters	3	
	Degree	2	
	Diploma	1	
	Any one member with at least 2 years' relevant experience	5	
	Total for section 2	11	
3.0 Methodology 3.1 Adherence to given Brief	3D concept design (Creative rationale)	10	
	Design approach and structure (as per brief)	10	
	Branding	5	
	Colour pallet – TelOne corporate colours	5	
	Visual presentation indicating materials to be used	5	
3.2 Conceptualisation	Overall understanding of exhibition concept and presentation	5	
	Stand layout	5	
	Flow of stand in line with products being exhibited	5	

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3.3 High-tech look and feel	Product zones	5	
	Digital screens and lighting	3	
3.4. Interactivity	Gaming section/Virtual Reality	3	
	Smart Home section	3	
3.5Time LinesTota	Detailed project plan and implementation	3	
	Gantt chart with clear timelines	2	
	Total for Section 3	69	
4. Experience of the Firm	Actual images/videos of stands constructed by the firm in the last 4 years	4	
	Total for section 4	4	
	Total Marks	100%	

Bidders are required to include technical literature to positively support the details provided.

The minimum technical score mark shall be 75%

ZITF BRIEF FOR ZITF STAND DESIGN AND CONSTRUCTION CONCEPT

TelOne will be exhibiting at the 2025 edition of the Zimbabwe International Trade Fair which will be held from 21 – 26 April 2025.

The stand structure will be as follows:

1.0 LAYOUT

1.1 Reception Area: A welcoming reception desk for inquiries and information (branding of existing reception counter).

Reception backdrop with a TV screen and Digital Screen (3m x 3m) with high volume

1.2 Shop Interior: Broadband demonstration cubicle with the provision of 4 laptops

1.3 Stand Extension

Product Zones: Dedicated areas for each product/service category with:

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- Informational panels
- Interactive displays (touchscreens)
- Live demonstrations (Gaming section and virtual reality to demonstrate the speed of the Wi-Fi/broadband)

Meeting Space:

- Business-to-business centre for Enterprise Clients
- VIP seating area with 6 white chairs/couches to accommodate 6 people at a time, a table, and a bar fridge

Product specifications

- TelOne Broadband, TelOne Voice, Wholesale, Starlink, TelOne Satellite Services, Internet of Things (IoT) and TelOne Centre for Learning.
- *IoT products include: TelOne VoIP, TelTrack (vehicle tracking and fleet management system, TelPay (TelOne payment gateway) and Cyber security.*

2.0 INTERACTIVITY

- **Demonstrations:** Virtual Reality or Live demonstrations of key technologies, especially for cloud services and vehicle tracking.
- **Interactive Touchpoints:** Touchscreen kiosks for visitors to explore services in detail.

3.0 DESIGN ELEMENTS

Colour Scheme: Utilize TelOne branding colours ((blue, black, grey and white).

Logo Display: Prominent placement of the TelOne logo.

Graphics: High-quality graphics illustrating key products and services, including:

- Broadband solutions
- TelOne Voice and VoIP services
- Wholesale offerings
- Data centre capabilities & Cloud services
- TelTrack vehicle tracking
- TelOne Centre for Learning (ICT Skills and soft skills training institute)

4.0 LOGISTICS

4.1 Timeline:

- Design concepts to be presented within 2 weeks of brief acceptance.
- Final design approval within 3 weeks.
- Construction to commence immediately after approval, with completion 1 week before the exhibition opening.

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4.2 Budget:

- To be discussed and agreed upon based on proposed designs and materials.

5.0 DELIVERABLES

- Concept designs (3D renderings) for the exhibition stand.
- A detailed project plan including timelines.
- Final construction of the stand.
- Post-event dismantling and logistics.

6.0 FLOOR PLAN

- See annex G

Declaration by the Accounting Officer

I declare that the procurement is based on fair technical requirements and bidder qualifications.

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Annex E

General Conditions of Contract

Any resulting contract is subject to the Zimbabwe General Conditions of Contract (GCC) for the Procurement of Goods except where modified by the Special Conditions below.

Special Conditions of Contract

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Reference	Special Conditions
1.	Eligible Countries: Goods from all countries are eligible.
2	Notices: Any notice shall be sent to the following addresses: For the Procuring Entity, the address shall be as given in the Contract document and the contact shall be at TelOne Runhare House, 107 Kwame Nkrumah Harare, 8 th Floor. For the Contractor, the address shall be as given in the Bid and the contact shall be <i>{state name of contact}</i>
3	Liquidated Damages: Liquidated Damages shall apply. In the case of delays in the delivery of Goods, the Contractor will be liable to pay damages of 0.5% of contract price per week of delay up to a maximum of 10% of contract value. If 10% is exceeded, the contract may be cancelled NB. The contractor will not be charged liquidated damages when the delay in delivery or performance is beyond the contractor's control and is not caused by fault or negligence on the part of the contractor.
4	Packing, Marking and Documentation: The goods shall meet the following special packing requirements: Items should be wrapped to secure against damages either in cardboard boxes or any reasonable package
5	Insurance: The Goods shall be fully insured until full delivery is accepted.
6	Inspections and tests: The Purchaser shall have the right at any time to inspect work being undertaken in terms of this contract and to reject such work if it is found to be defective or inferior in quality or in non-compliance to the specifications of the Contract. Should any work be so rejected, then the contractor, shall replace or make goods to the satisfaction of the Purchaser, at his own expense, without alteration to any of the Contractor's liabilities and obligations under the contract.

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Reference	Special Conditions
	<p>Before proceeding to execute any work, the contractor shall, if so requested, obtain the Purchaser's approval of the manner in which the Contractor proposes to carry out any part of the work and shall furnish any drawing or information the purchaser shall require.</p> <p>The Contractor shall afford the Purchaser all reasonable facilities as may be required to carry out inspections. Any work rejected by the Purchaser shall be marked or segregated in a manner satisfactory to the Purchaser to ensure its identification as rejected work.</p>
7.0	Performance security: The Contractor shall provide a performance security of 10% of the Contract Price. The performance security shall be denominated in the currency of the Contract and issued by a Bank located in Zimbabwe or a foreign Bank through correspondence with a Bank located in Zimbabwe or from another financial institution acceptable to the Procuring Entity.
7.1	Reduction of performance security: Performance security will not be deducted until full delivery.
8.	Warranty: The period of the warranty shall be 12 months.
9.	Failure to remedy a defect: The period allowed to the Contractor to remedy a defect during the period of the Warranty shall be 1 month
10.	Price adjustments: Any price adjustments will be upon agreement by both parties.
11.	Terms of Payment: The structure of payments shall be: 30days

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Annex F

Bid Securing Declaration

{The Bidder must fill in this Form in accordance with the instructions indicated, where it has been stated in the Bidding Procedures that a Bid-Securing Declaration is a requirement of bidding}.

Procurement Reference number: CBTD 36-25

Date:[date (in day, month and year format)]

Bidder's Reference Number:

To: {full name of Procuring Entity}

We, the undersigned, declare that:

We understand that, according to the terms and conditions of your bidding documents, bids must be supported by a Bid-Securing Declaration.

We accept that we may be debarred from bidding for any framework agreement with a Procuring Entity in Zimbabwe for a period of time to be determined by the Authority, if we are in breach of our obligation(s) under the bidding conditions, because:

- (a) we have withdrawn our Bid during the period of Bid validity; or
- (b) having been notified of the acceptance of our Bid by the Procuring Entity during the period of bid validity, we fail or refuse to execute the framework agreement.

We understand this Bid Securing Declaration will expire if we are not the successful Bidder, either when we receive your notification to us of the name of the successful Bidder, or twenty-eight days after the expiration of our Bid, whichever is the earlier.

Signed	Name:
In capacity of:	Date:(DD/MM/YY)
Duly authorised for and on behalf of:	
Company	
Address:	
.....	
Corporate Seal (where appropriate)	

{Note: In case of a Joint Venture, the Bid Securing Declaration must be in the name of all the partners to the Joint Venture that submits the Bid.

NOTE 1.All Dimensions are in mm unless indicated.



North

